



मुख्यालय/HEADQUARTER  
कर्मचारी राज्य बीमा निगम  
(श्रम एवं रोजगार मंत्रालय भारत सरकार)  
EMPLOYEES' STATE INSURANCE  
CORPORATION  
(Ministry of Labour & Employment, Govt.  
of India)



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No. U-13/14/ATR/ESIC/38/2021/01 (1076)

Dated: 13.11.2023

To

DEAN/MSs/D(M)D/D(M)N Regional Directors All DIMS,  
ESIC Hospitals/Dispensaries Regional Offices Dealing with ESI Scheme  
State Govt. of.....

**Sub: Availing of medical services by the IPs and beneficiaries from any ESIC/ESIS dispensary/hospital across India.**

Madam/Sir,

Please refer to this office letter no. No. U-13/14/SOM/ATR/38/21/Med.I dated 09.09.2022 and U-11/14/5/2015-Med (new services) dated 27.10.2016 on the subject of availing of medical services by ESI beneficiaries under the "Kahin bhi, Kabhi bhi" initiative.

1. In order to extend the portability in service delivery of ESIC on pan India basis, it has been decided that IP and beneficiaries may visit any dispensary/hospital across India for consultation and issuance of medicines through Dhanwantri module only, irrespective of the dispensary allotted on the beneficiary card.

2. In case of chronic disease patients medicines may be issued up to 90 days as and when required.

Accordingly, you are requested to take further necessary action for implementation as above.

**Encl: As above**

Signed by Manoj Kumar  
Date: 15-11-2023 17:46:37  
Reason: Approved

**(Dr. Manoj Kumar)**  
**OSD (MS)**

**Copy to:**

1. Zonal Medical Commissioners for ensuring compliance and coordination with DIMS/ Pr. Secretaries/ CEO-State ESI Society.
2. WCM for uploading on ESIC website.